



now™



Paris

TOP 5 SERVICE NOW PARIS RELEASE FEATURES

Discover top features and updates



PREDICTIVE INTELLIGENCE WORKBENCH

Pre-built templates and guides for implementing and tuning machine learning solutions without any pre-requisite knowledge of the language.



CUSTOMER SERVICE MANAGEMENT

Automate and digitize customer service processes. Obtain a centralized view of customer activities to support interactions.



DEVOPS

This application integrates Azure DevOps and Jenkins orchestration tools with DevOps. It can also be used to integrate GitLab orchestration tool.



PERFORMANCE ANALYTICS

One-stop-shop for accessing analytics content. You can get answers from the platform by asking questions in natural language.



MULTISOURCE CMDB

Better tracks how different discovery sources per CI populate the CMDB. You can use this feature to keep a complete history of discovery sources and planned values.